**PANT DOG TRAINING SERVICES**

**TRAINING AGREEMENT**

**TRAINING AND EQUIPMENT**

PANT Dog Training Services (hereinafter known as ‘PANT”) will make every reasonable effort to train Owner listed on page 1 / Group Class Sign up form (hereinafter known as “Client”) and Dog to perform skills, and/or provide Client with instruction how to maintain behaviors. PANT does not make any guarantee of Dog’s future performance or behavior as a result of providing training. Client understands that he/she and members of the household must follow PANT’s instructions

without modification, work with Dog daily as recommended, and constantly reinforce the training being given to Dog, or these behaviors will become less reliable over time. Homework will be discussed and written for Client to practice each week. PANT will be available via email or phone throughout the week if any questions arise.

PANT uses a balanced method of training. Some dogs may require different equipment and techniques. Training collars will be recommended for some dogs and may be available for purchase, which Client will be instructed how to fit and use. Client will be responsible for purchasing all necessary equipment that PANT recommends.

**TRAINING FEES / POLICY / CANCELLATION / REFUND / MISSED LESSONS**

Client agrees to pay PANT a non‐refundable fee for all lessons and services provided by PANT, as agreed via website sign‐up, or via phone/email communication, whether in a private or group lesson. All lessons must be utilized within 6 months of date on Waiver of Liability. Any remaining open visits after a period of 6 months will be deemed expired and non‐refundable.

Any payments declined due to insufficient funds, account being closed, or any other reason will be subject to a fee of up to $35.00. Cash will then be required prior to next Lesson.

Client may have Dog withdrawn from training lessons at any time, however, once training has begun, all fees are non‐refundable. Some situations may be transferred to other services upon PANT recommendation and approval.

Client may postpone any Private Lessons, provided a twenty‐four‐hour notice is given to PANT. Client understands and agrees that failure to give PANT a twenty‐four‐hour notice of a Private Lesson cancellation will result in PANT counting said failure as a completed lesson with the full amount owed by the Client of said lesson.

PANT will make every effort to give a twenty‐four‐hour notice if an unlikely situation arises and Lesson needs postponed. Any Private Lesson cancelled by PANT can be rescheduled for a date/time that is convenient for Client.

In cases of inclement weather, PANT follows the Southern Tioga School District policy, as well as the School District where Client lives. In cases of rain cancellations, Lessons will be postponed to the following week. PANT will give a 1‐hour notice due to weather cancellations.

PANT will make every effort to work with Client for any missed Group/Dog Nip Lessons. However, since there is no set schedule, PANT cannot make any guarantees.

**PHOTO AND VIDEO**

Client consents to the use of photographs and videos of Client, Client family, and Client Dog by PANT, including but not limited to publishing the media on PANT website, email marketing, Facebook page, Instagram page, or YouTube channel.